Eurostar: the future of travel today

Since its launch in 1994, Eurostar has more than doubled the total number of travelers (by air or rail) between London and Paris/Brussels. What’s more, with the move to beautiful St Pancras International Station and the opening of Britain’s first high-speed rail track in 2007, Eurostar services are faster, greener and more convenient than ever before.

St Pancras International: Eurostar’s central London home

London’s historic St Pancras station, built in 1868, has been transformed into a modern world-class terminal for Eurostar in the heart of central London. It’s adjacent to King Cross train station, which conveniently connects travelers to many other British destinations. And, like Grand Central in New York, St Pancras International has become a landmark destination station in itself, a “must-see”, for everyone to experience (even if they don’t have a train to catch).

A destination station

There’s plenty to do and see at the St Pancras International Station. Prior to checking-in, travelers can:

• Visit Europe’s longest champagne bar and toast their trip with a glass of bubbly
• Marvel at the original Victorian gothic architecture
• Eat at a world class brasserie “The St Pancras Grand”
• Shop in the boutique arcade
• See “The Meeting”, a commissioned 29 foot statue
• Take in the stunning view of the jewel in St Pancras’ crown: the single-span glass roof of the original Barlow Shed Station. This magnificent structure was the largest enclosed space in the world when first built and Eurostar is the only train to glide beneath it into the heart of the station.

Central London connections

St Pancras International has excellent subway connections; it’s just 5 minutes to Oxford Circus and 8 minutes to Piccadilly Circus by Tube. The station is served by the Northern, Victoria, Piccadilly Circle, Hammersmith and City & Metropolitan lines.

Useful Tip: Travelers visiting the county of Kent (South of London) should use the Ebbsfleet International Station. Ebbsfleet also provides convenient car rental drop-off/pick-up.

Rail connections across the UK

St Pancras International is centrally located and links to seven domestic rail lines with services to the north and south of Britain—ideal for exploring the rest of the UK.

• Trains to Cambridge, Brighton, York, Leeds and Nottingham depart and arrive at St Pancras International.
• Next door, Kings Cross station is a departure point for trains to Manchester, Inverness, York, Edinburgh, Glasgow and Leeds.
• Euston Station, only a short walk away, is home to both day and overnight trains to Liverpool, Holyhead, Birmingham, Manchester, Edinburgh and Glasgow.

Destinations, journey times and frequencies

<table>
<thead>
<tr>
<th></th>
<th>Trains per day</th>
<th>Train*</th>
<th>Air**</th>
<th>Car</th>
<th>Bus</th>
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<tbody>
<tr>
<td>London to Paris</td>
<td>19</td>
<td>2h 15m</td>
<td>3h 55m</td>
<td>5h 40m</td>
<td>9h 54m</td>
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<td>London to Lille</td>
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<td>3h 15m</td>
<td>4h</td>
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</tbody>
</table>

* Add 10-30 minutes for check-in
** Includes estimated transfer and check-in times
Group travel on Eurostar

Eurostar is ideal for all group travel including escorted tours, conference parties, study trips, film crews, orchestras, sports groups and more.

Special group travel offers include:

- Group luggage service
- The option of booking entire train cars exclusively for your group, which can provide a special travel experience. This is available for groups of between 24 – 54 travelers.
- The option of chartering an entire Eurostar train for up to 750 passengers and making the journey an integral part of a conference or special event.

Rail Europe’s group specialist department offers Eurostar group rates for parties of 10 or more traveling together. For more information call 1-800-462-2577 or visit raileurope.com/groups

Special needs facilities

Eurostar services have been developed in close consultation with groups representing travelers with special needs. All facilities have been designed to be accessible to travelers using wheelchairs or with walking difficulties, the blind, and the hearing impaired. Trained staff are available at all times.

- Two first class seats located in coaches 9 and 10 have been adapted for people who need to remain in their own wheelchairs
- An adjacent seat is available for a travel companion
- Ramps can be provided on all platforms at Eurostar stations
- To ensure availability, tickets should be booked in advance through the Rail Europe contact center or by selecting the wheelchair space in the GDS
- Guide dogs are permitted on Eurostar and can be booked by calling +44 8448 24 25 24

Tread Lightly

Eurostar’s environmental initiative

In April 2007 Eurostar launched Tread Lightly, its environmental initiative which runs through the entire business. Since then CO₂ emissions per passenger journey have been cut by more than a quarter.

Eurostar - image bank

Beautiful images help clients picture themselves enjoying vacation activities like sipping champagne as they travel through French, Belgian and English landscapes. If you’re in need of Eurostar graphics for your brochures, flyers or website, please contact our sales support for current imagery or log onto raileurope.com/presspix for a selection of Eurostar images.

Restrooms & baby changing

On board Eurostar, restrooms are located between cars and baby changing facilities, which are available in cars 1 and 18, located at each end of the train.
Onboard Eurostar: Which class of service best meets your travelers’ needs?

Eurostar is transforming the “short haul” travel experience by reflecting a more personal approach throughout the entire traveler experience. Here’s what you can offer travelers:

### Business Premier
**Designed for business**

Our exclusive business class offers the highest level of service with total freedom to work in dedicated, comfortable surroundings. It includes express check-in and business lounge access plus fine food and drinks served at seat. Make the most of the journey in the perfect working environment.

- Dedicated fast track check-in
- Business Premier lounge access
- A welcome greeting on board
- Spacious, reclining seating
- A 3 course hot meal served at seat with full drinks service
- WiFi lounge access in Business Premier lounges
- Fully flexible & refundable tickets*

**Did you know?** More Business Premier cars are allocated on early morning/evening trains on weekdays to ensure business travelers can get to and from their meetings on time.

*See agent.raileurope.com for full details.

### Standard Premier
**Making more of your journey**

Ideal for leisure travelers looking for a little more from their journey, Standard Premier offers the freedom to work, think or simply unwind on board.

- **Meet & greet on boarding**
- Spacious, reclining seats
- At-seat tray service with a light, cold meal
  - Breakfast: pastries & orange juice
  - Rest of day: savory and light bites
e.g. charcuterie, pasta salad, desserts
  - Tea & coffee, plus choice of soft drink, red/white wine or beer
  - All served on china with cutlery
- Selection of magazines available on board
- Semi-flexible tickets*

### Standard
**Comfort and Ease**

All the advantages of high-speed, city center to city centre rail travel, plus great value.

- Convenient service
- Quality catering provided at the bar buffet
- Semi-flexible tickets*

### A taste for travel: Standard Premier sample dinner menu**

- Grilled tandoori chicken served with Bombay potatoes.
- Mini pie made with pork and apples from Kent, served with apple cider and onion chutney.
- Organic grilled vegetable skewer served on a bed of mixed lettuce with organic basil mayonnaise.

Useful Tip: Meal request form available on the Eurostar FAQ page on agent.raileurope.com  **subject to change

### NEW! Eurostar Culture Connect***

London, Paris and Brussels are some of the leading capitals of arts and culture in the world. And Eurostar has partnered with 15 of the best museums and galleries in these cities to offer travelers an extra-special experience.

**Travelers can enjoy “2 for 1” entry into 15 wonderful museums and art galleries in London, Paris and Brussels, simply by showing their used Eurostar ticket.**

In London
- National Gallery
- British Museum
- Victoria & Albert Museum
- Tate Modern
- National Portrait Gallery

In Paris
- Musée d’Art Moderne
- Grand Palais
- Jeu de Paume
- Cité de la Musique
- Musée du Quai Branly

In Brussels
- Musical Instrument Museum
- Bozar
- Royal Museum of Fine Arts
- Museum of Ancient Art
- Museum of Modern Art

*** Valid in city of arrival. Travelers must carry proof of nationality. Valid for 5 days after arrival. Only one person needs a ticket to be eligible for “2 for 1” entry. International travelers must show their passports.
Paris Gare du Nord Station

Eurostar trains arrive in Paris at the Gare du Nord station. Originally built in 1846, this station provides connecting service to Belgium, the Netherlands, Germany and Scandinavia. With the ever-growing high-speed rail network, more and more destinations are reachable from Gare du Nord today.

Gare du Nord Station is very well connected:

- To bus and other local transportation
- To the Charles de Gaulle Airport: RER (Regional Express Railway); Line B train
- To other railway stations from the Paris Nord Train Station: Metro: Lines 2, 4 and 5, RER: lines D, E and B, Bus: 65>Gare de Lyon, 26>St-Lazare, 43>Gare de l’Est

Brussels Midi Station

This railway station, designed by Payen, opened in 1869. It is the major railway station in Brussels, the capital of Belgium. The station connects to the Zuid station on the Brussels Metro system. There are over 1,000 daily trains between Midi (South) and Brussels-North stations. Eurostar makes 9 trips from London to Brussels daily, with the one-way journey in less than 2 hours. This station also services Thalys, TGV and German trains.

Let the journey begin

Speedy check-in at Eurostar Terminals

To check in, travelers should make their way to the departures area. All they have to do is insert their ticket into the machine and then walk through the gate with their luggage. If they need help, Eurostar staff are always around and happy to assist. All passengers will go through customs and a security screening prior to boarding a Eurostar train. It only takes a few minutes since travelers are not required to take off their shoes, unlike at most airports.

How early should travelers check-in?

Travelers should check in at least 30 minutes before their scheduled departure, although if they have a lot of luggage we would recommend at least 45 minutes before departure.

Eurostar baggage

Eurostar travelers don’t need to check their luggage; they may board the train and stow luggage in the handy racks located between the cars or above the seats. The allowance is 2 items per traveler, plus 1 small piece of hand luggage. All items should be clearly labeled and travelers with additional items or large bulky items such as bicycles or sporting equipment will need to register them before they travel and check these items at the station before departure.

- Luggage carts are available using a 1 euro or 1 pound coin
- Porters can be hired on request at the station
- There are locker facilities at the London, Paris & Brussels stations
- All luggage is screened for forbidden items before boarding.

Please check agent.raileurope.com for details.
Booking Eurostar has never been easier

Eurostar can be booked using Rail Europe's proprietary systems:
• Online at agent.raileurope.com
• By phone 1-800-EUROSTAR

Online Guide to Classes of Service
Premier = Business Premier
Comfort & Freedom = Standard Premier
Economy = Standard

On the GDS

In the United States, Eurostar can be booked on the following GDS systems using IATA code 9F and printed on neutral ticket stock with ARC accounting code 814.
• Amadeus
• Galileo/Apollo
• Sabre
• Worldspan

City Codes for Eurostar Stations on the GDS:

<table>
<thead>
<tr>
<th>City Name</th>
<th>Station Name</th>
<th>GDS Code</th>
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<tbody>
<tr>
<td>London</td>
<td>St Pancras International</td>
<td>QQS</td>
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<tr>
<td>Ashford</td>
<td>Ashford International</td>
<td>QDH</td>
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<td>Ebbsfleet</td>
<td>Ebbsfleet International</td>
<td>XQE</td>
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<tr>
<td>Paris</td>
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<td>Brussels</td>
<td>Brussels–Midi</td>
<td>ZYR</td>
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<td>Lille Europe</td>
<td>XDB</td>
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<tr>
<td>Disneyland Paris</td>
<td>Marne la Vallée Chessy</td>
<td>XED</td>
</tr>
</tbody>
</table>

For more information on how to book Eurostar on GDS systems, email: gdssalesusa@eurostar.com

Rail Europe's Sales Force Contact information

For Sales Support
• 1-866-589-4953
• US: sales_us@raileurope.com
• Canada: sales_can@raileurope.com
• Mexico/Latin America: sales_latin@raileurope.com (8:30am to 6:30pm CT)

For Bookings and Reservations
• US and Canada agent.raileurope.com
• US 1.888.438.RAIL
• Canada 1.800.361.RAIL
• Mexico 001.800.726.1936
• Central America +1.847.916.1095
• Groups 1.800.462.2577

E-tickets & how to book:

E-tickets between London and Paris or Brussels are now available through Rail Europe’s Contact Center, online at agent.raileurope.com and via your GDS. You will receive a PNR which your clients will use to pick up their tickets at self-service kiosks in the Eurostar stations.

If opting for print at home (PAH), clients must print tickets before arriving at the Eurostar station.

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